

## **Authority Mission Statement and Performance Measurements**

**Name of Public Authority: Cayuga County Water and Sewer Authority**

### **Public Authority's Mission Statement:**

***The Authority is a governmental agency constituting a public benefit corporation. Its purpose is to serve the people of the County. The Authority ensures the health and welfare of the County by providing and protecting the water and waste water services to the County district.***

The Authority can best achieve the purpose by setting performance goals necessary to meet their objectives. The stakeholders include not only individual customers, but Towns, Villages, City and County government.

We aspire to meet several objectives:

- Operate and maintain a daily water system

Performance Measures: Recording daily usage and chlorine residuals at varying locations; check and record tank levels, chlorine analyzer data, and system recorder information at pump stations; and performing sampling as required to comply with mandates of County, State, and Federal Department of Health standards.

- Perform monthly and quarterly meter readings of customer consumption and bill accordingly

Performance Measures: Maintenance of meter records; collection of water and sewer rents and account for payments received; respond to customer requests, inquiries, and issues.

- Operate and maintain publicly owned waste water system

Performance Measures: Provide routine maintenance, as well as, emergency services to ensure the system remains functional.

- Construct, improve, develop, expand or rehabilitate water and/or sewer services.

Performance Measures: Replace and/or upgrade water meters utilizing remote readers, repairs to such fixtures as hydrants, gate valves, mains, pumps, and motors; monitor and support construction of Cayuga County Sewer District 2 to satisfy DEC Consent Decree agreement through multiple phases of construction; operate and maintain sewer services through inter-municipal agreements with Wayne County Water and Sewer Authority; comply with local, state, and federal

regulations in obtaining project funding; assist Towns, Villages, City and County with the planning and development stages for infrastructure for residential, commercial, or economic development.

- Provide, preserve, and protect water supply

Performance Measures: Pursue additional water source supply to serve as emergent back-up, serve expanding agriculture business, and potential economic development. Work with governmental agencies to offer better services through regionalization. We strive to provide the most cost effective services throughout our entire District for the people and municipalities who depend on our service.

**Date Adopted: 09/19/12**