

Authority Mission Statement and Performance Measurements

Name of Public Authority: Nassau Health Care Corporation

Public Authority's Mission Statement:

The Nassau Health Care Corporation (the "Corporation") is a community teaching hospital and health care delivery system committed to providing high quality, personalized, culturally sensitive and evidence-based care to everyone. The Corporation recognizes its unique obligation to enhance care within the medically underserved areas of Nassau County, to address disparities in the health status and delivery of care to minority populations, and to serve the region as its premier Level I Trauma center. To inspire the faith and confidence of its patients and forge strong ties with the community it serves, the Corporation employs qualified and dedicated health care providers and support staff; offers superior training to its medical students, residents, student nurses and other healthcare providers; and conducts research that translates to improved clinical outcomes .

Date Adopted: January 28, 2008

List of Performance Goals (If additional space is needed, please attach):

- *Improving patient and visitor experience by modernizing and upgrading facilities and equipment.*
- *Improving patient outcomes.*
(This goal is addressed through participation in Core Measures – Evidence based, standardized, and nationally accepted performance measures that are required to be collected and submitted to the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) and Centers for Medicare and Medicaid Services (CMS). This requirement was established to improve the safety and quality of care and to support performance improvement in hospitals. Additionally, these measures are provided to hospital patients and stakeholders to enhance patient education and point-of-care delivery decisions.)
- *Improving patient satisfaction.*
(This goal is addressed through improvements in reported patient satisfaction with care as measured by HCAHPS, a standard tool to assess this metric.)
- *Identifying and implementing cost-effective ways to deliver health care.*